



**SWAMI VIVEKANANDA INSTITUTE  
OF MODERN SCIENCE**

Sonarpur Station Road, Karbala  
P.O. & P.S. - Narendrapur  
Kolkata - 700 103  
An ISO 9001:2008 Certified Institute

Affiliated to MAKAUT, WB  
College Code: 264  
Ph: 033-2428-3035  
E-mail: info@svist.org  
Website: www.svims.org

**Date: 22<sup>nd</sup> October, 2023**

**To  
The Registrar,  
Maulana Abul Kalam Azad University of Technology,  
Salt lake, Kolkata.**

[Sub.: Communication Regarding Feedback Analysis for SVIMS management system]

Dear Registrar,


I am reaching out to formally document and share the communication process undertaken with Maulana Abul Kalam Azad University of Technology (MAKAUT) regarding the feedback analysis as part of our institution's preparation for the National Assessment and Accreditation Council (NAAC) visit.

As part of our efforts to continuously improve and adhere to the standards set forth by NAAC, we have been actively engaging with MAKAUT to solicit feedback on various academic and administrative areas pertinent to the accreditation process. This communication has enabled us to evaluate our existing frameworks and address areas for enhancement. In this process, we provided valuable insights, particularly in the realms of academic quality, infrastructural support, and faculty development, which align closely with the NAAC assessment criteria.

The feedback received has been instrumental in identifying key performance metrics and setting actionable objectives for improvement. We have meticulously documented all correspondences and input, which are being supporting documents for the NAAC accreditation visit.

Some of the stack holder feedback analysis system are attached for your reference.

Sincerely,

  
**Principal  
Swami Vivekananda Institute of  
Modern Science  
Sonarpur Stn. Road, Karbala  
P.S. Narendrapur, Kol-103**

